

Welcome to the Monroe County, NY Broadband Internet Survey!

1) What is the address of the location for which you are completing this survey?*

Zip Code* (required) _____ City / Town / Village _____

Address (Number, Street) _____

2) Are you completing this survey for a household or an organization?*

- Household: Location is primarily a residence.
 Organization: Location is a business, government, non-profit, etc.

3) Do you consider internet access to be an essential service, much like water and electricity?*

<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Unsure
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4) If you do not currently subscribe to broadband, why not? Select all that apply.

<input type="checkbox"/> N/A – I already subscribe to broadband.	<input type="checkbox"/> Too expensive and/or not a good value.	<input type="checkbox"/> I use broadband at library, school, church, community center, or other community agency.
<input type="checkbox"/> Smartphone access meets my internet needs.	<input type="checkbox"/> I don't understand why I need broadband.	<input type="checkbox"/> Broadband service not available at my location.
<input type="checkbox"/> I use broadband at work.	<input type="checkbox"/> Not fast enough.	<input type="checkbox"/> I don't want broadband.
<input type="checkbox"/> I don't have device, computer, or other equipment.	<input type="checkbox"/> I would use broadband if I had more training and support on how to use the internet.	<input type="checkbox"/> I do not trust the internet.

5) If you were to subscribe to broadband, how do you expect you would use it? Select all that apply.

<input type="checkbox"/> School work, obtaining GED, or other education.	<input type="checkbox"/> Workforce training.	<input type="checkbox"/> Inter-personal communications: email, social media.	<input type="checkbox"/> General research and information.
<input type="checkbox"/> Operate a home-based business.	<input type="checkbox"/> Consult a doctor, medical professional, or telehealth services.	<input type="checkbox"/> Entertainment – movies, music, streaming.	<input type="checkbox"/> Special interests: hobbies, causes, etc.
<input type="checkbox"/> Telework.	<input type="checkbox"/> E-Commerce.	<input type="checkbox"/> Gaming.	<input type="checkbox"/> I don't want broadband.

We encourage you to take the online survey from your home!

Share with your family and friends!

<http://s.alchemer.com/s3/Monroe-County-Broadband-Survey>



6) How much would you pay monthly for broadband subscription (internet only; not TV, phone, etc.)? Select only one. *(Estimate your average monthly cost. Your best guess is fine.)*

<input type="checkbox"/> \$0 to \$25	<input type="checkbox"/> \$26 to \$50	<input type="checkbox"/> \$51 to \$75	<input type="checkbox"/> \$76 to \$100
<input type="checkbox"/> \$101 to \$125	<input type="checkbox"/> \$126 to \$150	<input type="checkbox"/> \$171 to \$200	<input type="checkbox"/> More than \$200

7) Please share your input on several important opinion questions.

Yes	No	No Opinion	Opinions – Would you support...
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	... the County building broadband infrastructure using taxpayer funds?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	... the County operating broadband infrastructure using taxpayer funds?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	... the County offering public Wi-Fi using taxpayer funds?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	... the County pursuing public-private partnerships to improve access to high-speed internet?
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	... only private companies providing access to high-speed internet?

About Your Household

8) How many people are in your household? _____

9) Is broadband necessary in your household due to barriers to traveling (e.g. health, age, lack of transportation, distance to a library, etc.)? Yes No

10) What is the highest level of schooling of any given person residing at this location?

<input type="checkbox"/> Elementary, middle school, or some high school but did not graduate.	<input type="checkbox"/> High school graduate or GED.
<input type="checkbox"/> Some college but no degree.	<input type="checkbox"/> Associate degree.
<input type="checkbox"/> Bachelor’s degree.	<input type="checkbox"/> Post-graduate studies.
<input type="checkbox"/> Skilled trades or other professional training.	<input type="checkbox"/> Don’t know or not sure.

Thank you for responding to the Monroe County, NY Broadband Internet Survey!

Please return this survey, by not later than June 30, 2022, to:

Monroe County Government
Attn: Planning Department
1150 City Place
50 W Main Street
Rochester, NY 14614

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